



Rogers Fire Department Standard Operating Procedures

Policy Title:	Incident Talkgroup (Channel) Assignment		
Policy Number:	217	Volume:	Field Operations
Approved By:	Tom Jenkins	Last Updated:	February 2019
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PURPOSE

The purpose of this policy is to provide guidance in the use and assignment of alternate radio channels for major incidents.

POLICY

Incident Operations channels (referred to as “Ops” channels) shall be utilized to remove radio congestion from the main dispatch channel. Smaller incidents involving one or two companies or units should rarely necessitate the need for an alternate channel, except in extenuating circumstances. First alarm level incidents (House Fires, Building Fires, Haz-Mat Emergencies, Technical Rescues), should be regrouped to one of the Incident Operations Channels.

The processes for moving assigned units to another channel shall start with the Citywide Tour Commander. After all companies announce they are responding and the secondary dispatch is received, the Citywide Tour Commander shall announce the following:

“All companies responding to (Incident Location) switch to Channel (Letter), (Name) and acknowledge the switch”

Example:

Battalion 1: “All companies responding to 2400 West Oak Street switch to Channel C, Ops 1 and acknowledge the switch”

All companies should manually switch all portable and mobile radios and then announce their assigned channel by stating:

“ Unit is on Ops 1”

Example:

Ladder 1: “Ladder 1 is on Ops 1”