

Summer Day Camp FAQ's

How much is SDC ?

\$105.00 per week

What are the hours for SDC?

6:30 am to 6:30 pm (late fee applied to account for late pick-ups)

Is the RAC a licensed childcare facility?

Yes, we are licensed by the State of Arkansas

What is the ratio of adults: children for the RAC childcare programs?

DHS requires 1:18 ratio but we strive to maintain a 1:15 ratio.

My child takes medication, how will he/she get it during SDC?

All medication must be given to the SDC check-in counselor when dropping off your child. It must be in the original container with a completed form, same as at school. Children should never keep the medication with them.

What if my child has a headache at camp?

Camp staff will administer acetaminophen only to children who have a signed consent form on file. Parents will be notified at the end of the day if their child was given medication.

Can my child bring spending money to camp?

Yes. Money should be turned in to the check-in counselor so the money will be secured and will be available to your child on field trips and for snacks at our store.

I want to sign my child up for a RAC summer sports camp which occurs during the SDC hours, will you make sure they get to the sports camp?

No. Parents/guardians are responsible for transportation of the child to and from other activities.

Can my child bring a blanket/pillow to camp for rest period?

Yes, please make sure the child's name is on all personal items and place in a bag. No toys.

Can my child bring cell phone/electronic games/ toys to camp?

No, these items tend to get lost or left on field trips.

My child cannot swim; can I bring a life jacket?

Yes, if the child needs a life jacket (**labeled with child's name**) it must be provided by the parent/guardian.

(Swim tests are given on the first trip to the pool each summer to evaluate skills)

How do I add/delete someone on my child's authorized pick up list?

The parent/guardian must come in to the RAC and make changes to the original form. Changes cannot be made over the phone or with the check-in or check-out counselor.

My child comes to camp each year, why do I have to fill out the form AGAIN?

The form is required as part of our childcare licensing and each participant must complete the form each year. The form must be completed in its entirety; each line must have a response, **NO BLANKS**. Note: These forms accompany the children on all their trips so we have up-to-date information in case of an emergency.

Do I have to register for every week?

No, you can choose the weeks that you want.

My child will only be in camp for a few days, do I have to pay the fee for the full week?

Yes, we do not offer daily fees.

Can I add weeks after I register my child?

Yes, as long as we have openings in the SDC for the weeks that you want to add. Additional weeks must be added by using the ADDITION/CANCELLATION FORM.

I received a scholarship, can I add weeks?

Yes, if we have openings but **YOU WILL** be responsible for paying the full weekly rate!

I paid for a week but my child cannot attend. Can I get a refund?

No, we have a no refund, no transfer policy.

Can I cancel a week of SDC?

Yes, but you must give seven (7) full days notice and complete the ADDITION/CANCELLATION FORM or you will be responsible for the weekly payment. Forms must be completed and turned in at the customer service desk at the RAC.

Can I call/fax/email the Director or turn it in to my child's SDC counselor to cancel my week?

No. Forms are available at the customer service desk and must be completed and can **ONLY** be turned in at the customer service desk at the RAC. Any other form of cancellation will not be accepted.

When are my payments due?

Payments are due each Friday prior to the week attending and are late on Monday. Late fees will apply.

What if there is a holiday on Friday?

Payments will be late on Tuesday of the following week and late fees will apply.

Can I send my payment with my child?

No, payments must be made at the customer service desk inside the RAC.

Is there an added fee for late payments?

Yes, a \$20.00 late fee will be added to all late payments.

Do we have scholarships for SDC?

Yes, for qualified families. They must complete the SDC Scholarship form and SDC registration form for EACH child and provide income documentation as required on the forms.

I have two or more children, do I get a discount?

No, we do not have multi-child discounts.

Can I register my child for SDC online?

No, we do not have online registration for SDC.

Can I make my payments online?

No.

Is the camp divided by grades?

Yes, the younger camp includes grades 1-3 and the older camp includes grades 4-7. Children are then divided into color groups within the camps.

Can my child be in the other camp with their sibling/friend even though they aren't in the correct grade?

Any changes to the camp assignment are at the discretion of the SDC Director.

Can my child be in the same group with his/her friend?

Every effort will be made to grant requests but there are no guarantees. Please note request on registration form and the parent should tell the counselor at check in on the first day.

Can I drop my child off before 6:30 am?

No, children cannot be dropped off prior to the opening of camp.

Can I drop my child off at the door?

No, children must be signed in to camp by a parent/guardian.

Where do I pick up my child?

Before 4:00 pm or after 6:00 pm, you can pick up your child by coming inside the RAC, showing your picture id and signing out your child. Between 4:00 pm and 6:00 pm, you MUST use the drive-thru pick up line.

What is the drive-thru pick up line?

It is set up much like the car rider pick up at school. The parents/guardians get in the car line which forms on the west side of the RAC. After showing a picture i.d. the child is called from inside and sent out to the waiting car.

What if I am late picking up my child?

A late fee of \$5.00 per minute per child will be added to your account.

I forgot my picture i.d. can I still pick up my child?

No. Children will not be released to anyone without a picture i.d.

Can my child's 16/17 year old sibling pick them up from camp?

No, only those 18 years of age and older which you have designated on your child's pick up list will be able to leave with the child.

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Where can I find a schedule/menu for the camp?

Online at www.rogersar.gov/recreation , on facebook and at the check-in tables.

Will my child be fed meals?

Yes, breakfast and lunch will be available for anyone under the age of 18. Camp kids also receive an afternoon snack.

What time is breakfast/lunch/snack served?

Breakfast is served from 7:30-8:00

Lunch is served from 10:45-11:15

Snack is served from 3:30-4:00

Does my child have to eat the available meals?

No, you can provide your child's meals. However guidelines require every child pick up a tray and place it on the share table in the dining room.

What is the share table?

The share table is a table in the DR where untouched trays (food) can be left for other children wanting additional food.

What if my child has food allergies?

We require a note from the child's doctor to substitute food or milk products, same as at school. This requirement is strictly enforced.

What if my child is vegan/vegetarian?

We do not provide vegan/vegetarian meals, please pack his/her lunch.